



You have two ways to report your 311 requests.

Call - Simply dial 311 on your phone. Give the information asked for with description, request reason and address/location. You will also be asked to provide your phone number and email address. Always get an Item# to check the status of your request.

Email Requests - Simply go to nola311.org and select "Request Service/Submit 3-1-1 Request."



Request Service

Submit a new service request

SUBMIT 3-1-1 REQUEST



Check Status

Track submitted requests

LOOKUP MY REQUESTS



Facilities Map

Locate facilities within the city

LOCATE FACILITIES

Fill out all fields in the New Service Request page. After all fields are complete hit the submit button below the fields. Always get an Item# to check the status of your request.

SUBMIT NOLA-311 SERVICE REQUEST

Report issues to 311 for following issues: Potholes, Missing bricks on sidewalks, Broken sidewalks, Broken grates, Downed tree branches, Broken/non-working street lights, Nonfunctioning traffic signals, Missing or damaged street signs, Poorly painted crosswalks, Missing utility covers, Leaking water from hydrants or sewers, Exposed wires.